

Dear Value Partners / Associates/ Clients

During this pandemic period, our office remains open, and follows necessary measures and restrictions. For the health and safety of our employees, associates and others, please practice social distancing in our office.

We are continuing to monitor the Corona Virus Disease - 2019 (COVID-19) situation and are taking extraordinary steps to prevent the spread of COVID-19.

Digital practice becomes more important in our industrial, it is a new way of working to keep social distancing and combat the COVID-19 pandemic. We encourage you to adapt Non-Face-to-Face process. Please contact us during office hours if you have further question regarding the Non-Face-to-Face process.

If you do need to go out and see clients, please make sure that you follow protective measures (Toronto Public Health) to keep everyone safe as below:

- Keep two meters/six feet distance from others (Social Distancing)
- A face mask or covering can be used if you are unable to maintain a two meters/six distance from others.
- Non-essential travel should not occur at this time
- When you return from any travel outside Canada, you must self-isolate for 14 days.
- Clean your hands often, using soap and water or an alcohol-based (70%) hand sanitizer.
- Avoid touching your face with unwashed hands.
- Cover your cough or sneeze into your elbow or a tissue. Immediately throw the issue in the garbage and wash your hands.
- Stay home when you are sick.
- Clean and disinfect frequently touched objects and surfaces.
- Avoid non-essential trips in the community.
- Please delay your visit If your clients are experiencing any symptoms related to the coronavirus (COVID-19) such as respiratory illness, sore through and fever.
- Please wait 14 days quarantine period if your clients travel outside of the country.

Message from Management of Meritrust Financial Group Inc